

### DESTINATION 2023: Road to Renaissance

### **MISSION:** our reason

To deliver a transformative experience, educating students for a lifetime of scholarship, leadership, and service through liberal arts, career and professional studies.

### **VISION:** *our future*

To achieve recognition nationally and internationally for providing an exceptional liberal arts, career and professional education that produces culturally diverse entrepreneurs and professionals to lead in a global market.

### **INSTITUTIONAL OUTCOMES**

Faculty/Academic Programs

**Enrollment Management** 

**Retention Rates** 

**Graduation Rates** 

Job & Graduate/Professional school Placement

**Endowment Increase** 

**Policies and Systems** 

### **OPERATIONAL FUNDAMENTALS**

#### PEOPLE

- The right people
- The right knowledge, skills, and capacities (training and development)
- The right organizational structures

#### PLACE

- The right facilities master plan
- The right property development agenda

#### **POLICY (process)**

- The right processes and procedures
- The right guidelines and regulatory support
- The right business software to support operations

#### PROGRAMS

- The right initiatives, activities, and curriculum to support the mission and vision
- The right technology infrastructure to support all College initiatives

LeMoyne-Owen College views excellence in **faculty and academics** at the core of its success. Today, the College foresees regional and global needs that will drive an even greater demand for recruiting and retaining highly-distinguished faculty who will develop and implement innovative academic programs. The College's strategic approach to faculty and academics focuses on new program development, recruiting and retaining faculty, faculty development and meaningful investments in the academic infrastructure.

## **STATUS DEFINITIONS**

- **IN-PROGRESS:** activity is currently being implemented
- **ON-GOING**: activity is always being implemented, with no set end point
- **<u>COMPLETED</u>**: activity has been implemented to completion

LONG-TERM: activity has not yet been implemented, expected start date is more than 1 year in future

#### OBJECTIVE 1.1 Center of Excellence in Cybersecurity

The Center of Excellence in Cybersecurity conducts research, provides a B.S. degree program in computer science (with a concentration in Cybersecurity), participates in community outreach, and supports K-12 initiatives in cybersecurity and cyber defense. The intent of this Center is to provide focused training and skill development for participating students and improve cybersecurity awareness on both academic and community levels for LeMoyne-Owen College students, faculty and staff, as well as respective business, industry, and community partners. STATUS: **COMPIFTF** 

#### **OBJECTIVE 1.2 Center for Urban Teacher Education**

The Center for Urban Teacher Education exists to cultivate K-12 educators committed to urban school systems and students with adverse childhood experiences (ACE) by establishing a neighborhood learning community in the College Park area of South Memphis, embracing all students from pre-kindergarten through the baccalaureate degree. The Center will develop a partnership between the College and surrounding Shelby County Schools—Cummings Elementary School, Booker T. Washington, and Hollis F. Price High School—to provide a coherent, innovative and pervasive cooperative educational environment for the students and their academic and social support systems.

10

OBJECTIVE 1.3 Center for Music, Arts, & Culture (CMAC) The Center for Music, Arts, & Culture exists to promote scholarship and teaching about the history and significance of music and the arts in the Memphis and Mid-South region; and to pursue research on the intersection of music, the arts, and K-12 academic achievement, including collaborations with Shelby County Schools and local, regional, and national organizations. The Center will collaborate with the Soulsville community as a music and arts programming hub. The Center will also develop the first Master of Fine Arts at the College, along with undergraduate and graduate certificates for professional musicians and artists.

11

**OBJECTIVE 1.4 Center for Urban Leadership & Social Justice** The Center for Urban Leadership and Justice is an interdisciplinary center promoting research and fostering leadership in urban health and social justice in collaboration with community partners. By providing formal and informal resources, using an asset-based and preventative model to better serve the College and the 38126 area of South Memphis, the Center will have four areas of focus —juvenile justice, student and community development, human rights and activism, and legal/social service resources.

OBJECTIVE 1.5 Design and Implement the Master of Arts in Teaching (M.A.T.)

The Center of Urban Teacher Education will research, design, and implement a Master of Arts in Teaching (M.A.T.) with an emphasis in Urban Education; the distinctive advantage of this program will be a combined B.A./M.A.T. (4+1) Urban Education program, providing a seamless transition from undergraduate to graduate status. Furthermore, the program will allow for a 15-month completion for non-education majors (e.g. accounting, biology, mathematics), who are interested in exploring teaching as a viable career post-graduation.

**OBJECTIVE 1.6 Strengthen and Expand Associate Degree Programs** The College will strengthen the current Associate of Arts and Associate of Science [in General Studies], and expand Associate Degree programs to strategically position students to pursue careers in the allied-health professions, early childhood education, graphic arts, music, computer science, and logistics/supply chain management. The College will also promote Associate Degree completion with an emphasis on adult students who are seeking career pathway milestones, and/or stackable credentials for professional advancement. **STATUS: IN-PROGRESS** 

14

## OBJECTIVE 1.7 Redesign and Implement New General Education Requirements—*The Core*

The College will redesign and introduce a new general education framework— *The Core*, to provide students with a critical appreciation of diverse cultural and intellectual traditions, an interest in relating the past to the complex world of today, and introducing 21<sup>st</sup> century career competencies. A CPI committee is currently reviewing our college learning competencies. **STATUS: IN-PROGRESS** 

## OBJECTIVE 1.8 Develop and Implement Guided Major-Minor Pathways

The College will develop guided pathways for selected major programs to provide students with minor-options that correspond to career goals, ensuring their persistence to graduation and career success. **STATUS: IN-PROGRESS** 

15

### OBJECTIVE 1.9 Identify and Develop Academic Programs that Address Regional Workforce Needs

The College continues to analyze current regional demands for skilled graduates and assess how those needs are (or are not) being met by other our current curriculum. **STATUS: ON-GOING** 

# OBJECTIVE 1.10 Develop Agile Degree-Completion Paths through Program (Re)design

The College will regularly analyze student success rates within degree programs to identify and remedy inefficiencies within program requirements. The College will also commit to regularly reviewing an inventory of student learning outcomes (SLOs) for each program to ensure that SLOs remain relevant; and are aligned with the competency objectives of the program. **STATUS: ON-GOING** 

### **OBJECTIVE 1.11 Review and Redesign Transitional Studies**

The College has invested in and developed curricular innovations that enhance a student's smooth and timely matriculation through the College's transitional studies program (remedial and developmental). **STATUS: COMPLETE** 

## OBJECTIVE 1.12 Expand Academic Support Services and Delivery Options

The College recognizes the importance of well-designed, flexible support services that are able to meet the on-demand needs of 21<sup>st</sup>-century student populations. The College will augment existing services with online formats for tutoring services, student success coaching, counseling, and degree audit systems. **STATUS: IN-PROGRESS** 

### OBJECTIVE 1.13 Implement a Campus-Wide Learning Management System (LMS)

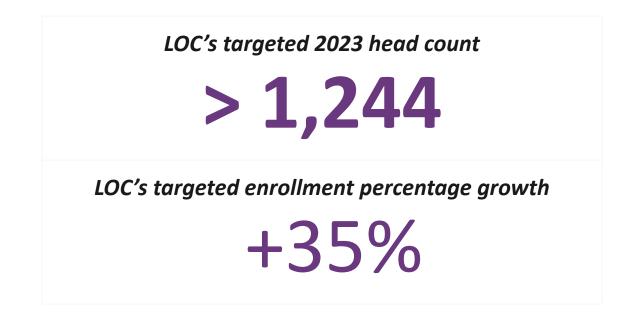
The College is committed to fully implementing its LMS by digitalizing its processes and student management by implementing all components of a campus-wide Learning Management System (LMS) to provide a platform for students to access courses and online content, review degree audits, and engage on discussion boards with students and faculty. **STATUS: COMPLETE** 

## OBJECTIVE 1.14 Develop and Implement an Effective Distance Education Delivery Strategy

The College will invest in and develop a comprehensive strategy for distance education delivery of undergraduate courses, corporate education courses, and adult completion programs. **STATUS: IN PROGRESS** 

### **EXCELLENCE IN ENROLLMENT MANAGEMENT**

LeMoyne-Owen College views excellence in enrollment management as a campus-wide effort and is committed to renewing efforts to ensure that the best practices and strategies are being applied to attract, recruit, admit and enroll diverse students.



### **EXCELLENCE IN ENROLLMENT**

	2017	2018	2019	2020	2021	2022	2023
Enrollment Headcount	850	885	950	1016	1087	1163	1244

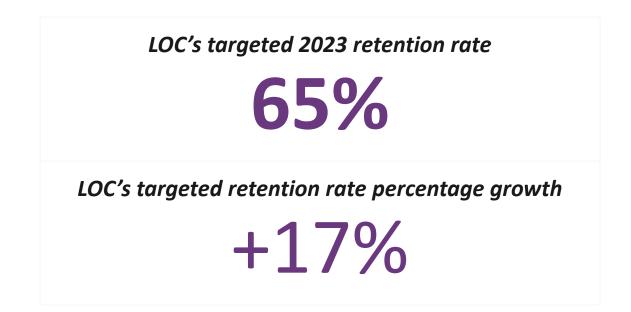
#### Six (6) Year Academic Standards Progression

<b>2018</b>	-2019	2019-	-2020	2020-	2020-2021 2021-2022		2022-2023		2023-2024		
GPA	ACT	GPA	ACT	GPA	ACT	GPA	ACT	GPA	ACT	GPA	ACT
2.0	Open	2.0	16	2.0	16	2.2	17	2.4	17	2.5	18
*4	9%	* 4	5%	*40%		*35%		*30%		*25%	
*Percentage of first semester incoming freshman that will be admitted below admissions requirements											

## **EXCELLENCE IN RETENTION**

20

LeMoyne-Owen College views excellence in retention as a campus-wide effort and is committed to renewing efforts to ensure that the best practices and strategies are being applied to retain students with effective programs and high-impact interventions.



### **EXCELLENCE IN RETENTION**

21

	2017	2018	2019	2020	2021	2022	2023
Targeted Retention Rate	48%	51%	54%	57%	60%	<b>62%</b>	65%
Proposed Retention Rate		63%	66%	<b>69%</b>	<b>72%</b>	75%	<b>78%</b>

### OBJECTIVE 2.1 Develop and Implement a Comprehensive Enrollment Management Plan

The College will develop and implement a comprehensive enrollment plan that regularly analyzes recruitment, admission, and retention policies and protocols to optimize enrollment in alignment with the mission, vision, and strategic goals of the College. **STATUS: IN-PROGRESS** 

### **OBJECTIVE 2.2 Rebrand LeMoyne-Owen College**

The College will invest in understanding, rebranding, and marketing the institution's identity locally, regionally, and nationally to emphasize the College's distinctiveness in order to position the institution as a first-choice option for premier and diverse students. **STATUS: ON-GOING** 

#### OBJECTIVE 2.3 Explore Satellite Campus for Adult and Degree Completion Programs

The College will explore the feasibility, enrollment, and revenue-generating impact of developing satellite campuses within the Memphis and Mid-South region with an emphasis on adult degree [and degree completion] programs, including corporate education. **STATUS: LONG-TERM** 

#### OBJECTIVE 2.4 Implement an Online-Platform for Life Long Learning Training Courses and Programs

The College will implement an online platform to offer courses and programs that will attract and retain adult students and increase traditional undergraduate retention rates. These programs will offer online open enrollment designed to provide the skills necessary to acquire professional level positions for many in-demand occupations. **STATUS: IN-PROGRESS [3-course certificate launch Fall 2019]** Art and Design, Business, Computer Applications, computer programming, health and fitness, info technology, languages, teacher professional development

#### **OBJECTIVE 2.5 Review and Revise Admission Standards**

The College will review, revise, and clarify admission standards, e.g. high-school GPA and ACT score—annually—to strengthen the academic selectivity of future entering classes, as well as increase retention and graduation rates. **STATUS: COMPLETED [insert chart]** 

# OBJECTIVE 2.6 Review and Revise First-Year and Second-Year Programs with 21<sup>st</sup> Century Career Competencies

To align with First & Second-Year Programs with the goals and objectives of the Career Pathways Initiative, the College will expand the first-year course to include Strengths Quest – an inventory that identifies students' top skills and abilities. **STATUS: IN-PROGRESS** 

#### **OBJECTIVE 2.7 Create a Facilities Master Plan**

The College will develop a comprehensive grounds, facilities, and community real estate master plan to ensure that the College's physical resources best support its commitment to faculty and academic programs, student success, and community impact. **STATUS: LONG TERM** [Future Focused]

# OBJECTIVE 2.8 Collect, Analyze, and Leverage Retention Management Data

The College will develop data collection and analysis systems and processes to proactively identify and strategize student-retention risks, ensuring that students receive high-impact interventions. **STATUS: IN-PROGRESS [NSSE launches Spring 2019]** 

## OBJECTIVE 2.9 Develop and Implement a Comprehensive and Campus-Wide Intrusive Advising System

Thru the implementation of intrusive advising, the College will develop more proactive, systematic, intentional, and seamless advising interactions for students (especially first-year students) that emphasize persistence strategies. **STATUS: IN-PROGRESS** 

#### **OBJECTIVE 2.10 Develop Peer Academic Support**

The College will ensure the optimum availability of academic support services through the development and implementation of a Peer Academic System program coordinated through the Student Retention Lab. **STATUS: COMPLETE** 

LeMoyne-Owen College views excellence in graduation from the perspective of ensuring that the College is graduating students at a competitive level relative to other historically black colleges and universities (HBCUs).



28

#### Graduation Rates of Black Students at a Sample of Historically Black Colleges and Universities

(Ranked by the Highest Graduation Rate)

Bla			
Institution F	Rate, 2014	Institution Rate,	2014
Spelman College	69	Fayetteville State Univ.	34
Howard University	65	Florida A&M Univ.	34
Hampton University	59	Prairie View A&M	34
Morehouse College	55	Tennessee State Univ.	33
Fisk University	52	Univ. of Md. E. Shore	33
Fort Valley State Univ	v. 48	Voorhees College	33
Xavier University	47	Savannah State Univ.	32
Dillard University	45	Lane College	32
Tuskegee University	45	Florida Memorial Univ.	31
Bennett College	44	Morgan State Univ.	30
Philander Smith Colle	ege 44	Southern University	28
Virginia State Univ.	44	Grambling State Univ.	28
Winston-Salem State	44	Langston University	28
Jackson State Univ.	43	Harris-Stowe State Unv.	28

#### Bethune-Cookman 42 Stillman College 28 Claflin University 42 27 Benedict College Shaw University 27 Albany State Univ. 42 26 Clark Atlanta Univ. 41 Alabama State Univ. Johnson C. Smith Univ. 41 25 Cheyney University N. Carolina Central 41 Rust College 25 Alabama A&M Univ. 41 Univ. of Ark .- Pine Bluff 25 4125 N.C. A&T State Univ. Paine College 40 Miss. Valley State Univ. 24 Virginia Union Univ. Elizabeth City St. Univ. 39 Central State University 24 Lincoln Univ. (Penn.) 38 Miles College 22 Bowie State University 37 Kentucky State Univ. 19 Oakwood University 37 St. Augustine's College 18 S. Carolina State Univ. 36 LeMoyne-Owen College 18 Delaware State Univ. 36 Lincoln Univ. (Missouri) 17 Livingstone College 36 Coppin State Univ. 15 Norfolk State Univ. Univ. of Dist. of Col. 15 36

34

Texas Southern Univ.

12

Alcom State Univ.

	2011- 2017	2012 - 2018	2013 - 2019	2014 - 2020	2015 - 2021	2016 - 2022	2017- 2023
Graduation Rate	13%	14%	14%	17%	20%	22%	25%
Number of Graduates	140	149	165	185	215	160	220
Number of Graduates Year- Over-Year Increase		9	15	20	30	45	60

#### **OBJECTIVE 3.1 Implement Degree-Audit System**

The College will implement a user-friendly degree-audit system that allows students to track degree progress with required courses per degree program, credits taken and completed, and grades. **STATUS: IN-PROGRESS** [EquiFax contract began Jan 2019]

OBJECTIVE 3.2 Communicate and Strengthen the Learning Management System Usability

The College will build a stronger bridge between the technology that support student success (PowerCampus) and the end users (i.e. faculty, advisors, staff, and students). **STATUS: ON-GOING** 

#### 31

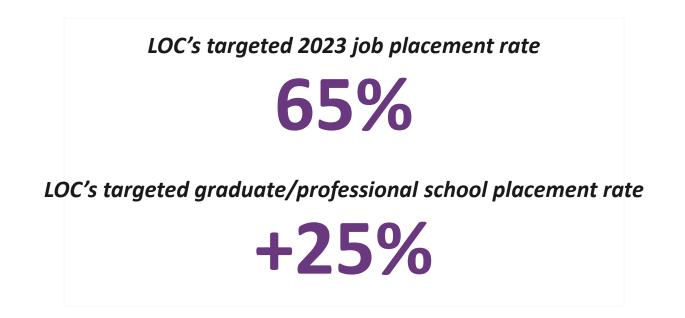
#### **OBJECTIVE 3.3 Review and Revise Academic Policies**

The College will review and revise current academic policies and procedures that may be impeding students' progress toward graduation or degree completion, including withdrawal policies, timelines, change of major policies and procedures, etc. **STATUS: IN-PROGRESS** 

#### **OBJECTIVE 3.4 Review and Revise Course Scheduling**

The College will review and revise, if necessary, course scheduling to ensure that it is meeting the needs/demands of students at particular junctures (e.g. summer-session, winter courses, labs). **STATUS: IN-DEVELOPMENT [Set for late-Spring 2019]** 

LeMoyne-Owen College views excellence in post-graduation placement as preparing graduates to enter careers and graduate/professional schools *of choice* — *and* directly aligned to their major-minor pathway.



	2017	2018	2019	2020	2021	2022	2023
<b>Placement</b> Job, Professional and Graduate School	38%	45%	50%	55%	58%	<b>62</b> %	65%

## OBJECTIVE 4.1 Early Exposure to Graduate/Professional School Opportunities and Admission Standards

The College will host workshops, seminars, admission events, and visiting faculty to expose LeMoyne-Owen students early in their undergraduate career to graduate/professional opportunities and admission standards to ensure effective advising and planning. **STATUS: ON-GOING** 

## OBJECTIVE 4.2 Re-establish Student Support Programs for Graduate/Professional School Preparation & Exams

The College will develop and implement on-campus student support programs with faculty, and an online resource center for students to receive the necessary support for preparing graduate, professional school applications, CV, writing samples, research statements, and standardized and specialized exams. **STATUS: IN-PROGRESS [via "Moving Forward" and CPI]** 

### OBJECTIVE 4.3 Develop and Expand Summer Research Experiences The College will develop and expand summer research experiences, emphasizing natural and computer sciences [and interdisciplinary studies], by mapping existing experiences and investing and building an investable infrastructure for future experiences. **STATUS: IN-PROGRESS**

#### **OBJECTIVE 4.4 Increase Internships for Students**

The College will enhance a culture for all students to embrace the importance of internships, integrate internships within course curricula, and educate corporate partners on the fundamental elements of meaningful internships for student success. **STATUS: ON-GOING** 

#### **OBJECTIVE 4.5 Enhance Externships for Faculty**

The College will enhance faculty externship opportunities through local, national, and international professional development that exposes faculty to industry trends, best practices, and innovations to bring relevance to and enhance student learning. **STATUS: IN-PROGRESS** 

#### **OBJECTIVE 4.6 Increase College-Corporate Partnerships**

The College will increase robust relationships with local industries to develop an in-depth understanding of employment needs/trends and in-demand market skills to align pedagogy, instructional models, and advising to enhance the impact of a LeMoyne-Owen degree for job opportunities. **STATUS: IN-PROGRESS** 

## **EXCELLENCE IN POST-GRADUATION PLACEMENT**

#### **OBJECTIVE 4.7 Center for Career Pathways**

The College will secure corporate sponsorships to develop and fund a Center for Career Pathways, which will provide exclusive corporate access [local, regional, & national companies] to students for hiring in exchange for sustainable funding, financial and learning resources, on-campus interviews, and internship opportunities. **STATUS: LONG-TERM** 

38

LeMoyne-Owen College views excellence in endowment as the critical factor for institutional sustainability. Historically black colleges and universities (HBCUs) with endowments that exceed \$20M can enhance academic programs, increase enrollment, and ensure perpetual success.



	2017	2018	2019	2020	2021	2022	2023
Endowment Year-Over Year Increase	\$11.7M	\$13.7M	\$15M	\$17.6M	\$20.5M	\$22M	\$23.5M

40

OBJECTIVE 5.1 Hire a highly accomplished fundraiser as Vice President of Institutional Advancement **STATUS: COMPLETED** 

OBJECTIVE 5.2 Secured resources to update Raiser's Edge, the fundraising database platform used by the Office of Institutional Advancement

**STATUS: COMPLETED** 

OBJECTIVE 5.3 Rebuild organizational infrastructure to support increasing the endowment **STATUS: IN-PROGRESS** 

OBJECTIVE 5.4 Begin rebuilding and strengthening relationships with the local philanthropic community and alumni donors **STATUS: IN-PROGRESS (ongoing)** 

42

# OBJECTIVE 6.1 Establish Institutional Budgeting, Planning, and Institutional Effectiveness Processes

The College will implement integrated, institutional budgeting and planning processes to ensure that institutional resources and effectiveness are effectively linked and coordinated, driven by mission, vision, and academic priorities.

### OBJECTIVE 6.2 Develop Innovative, Non-Federal, & Non-Annual Fund Financial Stability Strategies

The College will develop innovative financial stability strategies by exploring new areas for growth and efficiency in response to economic growth sectors, excluding Title-III and the Annual Fund.

#### **OBJECTIVE 6.3 Increase Revenue-Generating Initiatives**

The College will diversify its self-sustaining and revenue-generating initiatives to support core academic programs, expand student success efforts, and increase community engagement.

# OBJECTIVE 6.4 Review and Revise Current Financial Systems, Policies, and Processes

The College will systemically and strategically review each of its current business and financial systems, policies, and processes; and improve the identified systems, policies, and processes that currently threaten and/or inhibit financial stability.

OBJECTIVE 6.5 Review, Streamline, and Improve the Procurement Process

The College will review, streamline, and improve all procurement and contracting processes ensuring a regular review and transparent reporting for institutional accountability.

OBJECTIVE 6.6 Develop Operational and Analytical Query Tools for Financial Data Analysis and Reporting

The College will develop operational and analytical query tools to report financial KPIs, divisional metrics, revenue analytics, and expense trends for institutional analysis and reporting.

#### **OBJECTIVE 6.7 Conduct Salary Equity Study**

The College will conduct a salary equity study to build a compensation infrastructure that closes salary gaps, and positions faculty and staff to reach their highest potential.

#### **OBJECTIVE 6.8 Develop a Campus Police Department**

The College will develop and implement an internal campus police department to execute a campus-wide safety and security strategy, minimize contracted costs, and build a relational-security culture.

#### **OBJECTIVE 6.9 Develop Cyclical Maintenance**

The College will develop and implement a comprehensive, cyclical preventive maintenance program for capital projects.

# **KEY PERFORMANCE INDICATORS**

46

LeMoyne-Owen College must actively monitor progress and act upon information that drives a cycle of continuous improvement, by selecting and tracking Key Performance Indicators (KPIs) that require different data-collection activities and analysis. LeMoyne-Owen will focus on the following broad categories:

Academic Programs Faculty Tenure and Status Enrollment Retention Student Satisfaction Job Readiness and Placement Graduate/Professional School Readiness and Placement Community Engagement and Public Opinion Fiscal Stability Endowment Growth Annual Fund Growth Employee Satisfaction Compensation Equity

## **EXECUTIVE TEAM**

Vernell Bennett-Fairs President

Provost/Vice President for Academic Affairs

CFO/Vice President for Finance

Associate Vice President for Institutional Advancement

CIO/Vice President for Information Technology

Vice President for Student Affairs

**Chief Administrative Officer** 

## **BOARD OF TRUSTEES**

Patricia Covington Chair

Dr. Albert Mosley Vice Chair

Donald Comer Second Vice Chair

Sharon Devine Harris Secretary

